



## PERSONAL PROFILE – MARIE WALLACE

### Specialisations:

- IT Training
- Learning Strategies
- e-Learning Consultancy
- Training Needs Analysis
- Authoring interactive courseware

### Background:

- Qualified and accomplished IT desktop trainer – JEB teaching and MOUS qualified
- 15 years experience in IT application migrations
- 15 years in IT within a blue chip corporate – CMS and DMS qualified
- IT Service and Support Manager – ITIL qualified

Marie has over 15 years experience IT training providing ICI plc at their Corporate Centre with an in-house IT training service. Marie has trained all levels of seniority from the Chief Operating Officer, Chairman downwards from one-to-ones to classrooms of up to 8.

Marie has managed a team of trainers and administrators, developing and writing courseware to delivery of courses for new applications being deployed at the Centre, other ICI businesses including ICI in Taiwan.

Marie has been involved in changing culture and attitudes towards IT and undertaken the management of projects for document management, web conferencing and migrating a global server for e-learning to enable staff to learn when and where they want in eight languages.

She has an in-depth experience and knowledge of e-learning and has led the work to establish this as an integral part of the learning solutions within ICI globally (now with over 3,000 registered users). Marie has a track record of making things happen, implementing change, and delivering workable solutions in a cost effective and timely manner

Marie is currently working on training project for a blue chip involving a PeopleSoft roll out involving 400 users in 30 countries.